

# Online Learning Portal

## FAQ

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### **What is the Online Learning Portal?**

The Online Learning Portal provides educational, interactive courses for coaches, health/wellness professionals, volunteers, athletes and many more.

### **Who can access the Online Learning Portal?**

Everyone! Content is currently available for Special Olympics coaches, health/wellness professionals, volunteers, athletes and many more. There is no charge to set up a learner account and all courses are available free of charge. Some courses, however, require specific prior learning or professional qualifications.

### **How was the Online Learning Portal funded?**

We are incredibly grateful for our supporters: the Golisano Foundation, Toyota, the United States Centers for Disease Control and Prevention, the Stravos Niarchos Foundation, and the European Union Erasmus+ Programme.

### **When did the Online Learning Portal launch?**

The Online Learning Portal launched during Special Olympics World Games Abu Dhabi in 2019.

### **How can I access the Online Learning Portal?**

Go to <https://learn.specialolympics.org> and create an account by clicking register or log into your account by clicking login and entering your username and password.

### **What types of courses are available on the portal?**

There are courses related to sports/coaching, health, Young Athletes, and Unified Champion Schools just to name a few.

### **If I need technical support on the portal who can I contact?**

Please email us at [learn@specialolympics.org](mailto:learn@specialolympics.org)

### **How do I get my background check completed?**

The Online Learning Portal does not run background checks. Your local Special Olympics program will conduct the background check. It is recommended to reach out to them to get the background check process started.

### **How do I know what courses I need to take?**

Based off the learning area you choose when you register, the Online Learning Portal will populate related courses into your account. When you first login, you will see these courses. These are just recommendations, ultimately your local Special Olympics program will have specific course requirements for all volunteers. It is recommended to check with your local Special Olympics program to determine what courses are needed in order to volunteer.

### **What language is the Online Learning Portal translated into?**

The Online Learning Portal is translated into 11 different languages:

English	Spanish	Hindi	Korean
Arabic	Greek	Russian	Portuguese
Chinese	Japanese	French	

Not all courses are available in all 11 languages. To determine what language a course is translated into, click on the course and language options will appear in a dropdown box.