



How to sign up for the new help desk portal

The screenshot shows a web page with a navigation bar at the top right containing links for 'Home', 'Login', and 'Sign up'. The main content area is titled 'Log in to support portal'. Below the title, there is a link that says 'Are you a new user? Sign up with us'. The form contains three input fields: 'Your e-mail address *', 'Password *', and a checkbox labeled 'Remember me on this computer'. Below the password field is a dark blue button labeled 'Login'. At the bottom of the form, there is a link that says 'Forgot your password?'.

To log in to the support portal, you will first need to sign up for an account.

You can either use the "Sign up with us" link, or you can use the "Sign-up" link in the upper right-hand corner.

The screenshot shows a web page titled 'Sign up for support portal'. Below the title, there is a link that says 'Already a user? Login'. The form contains two input fields: 'Full name *' and 'Email *'. Below the email field is a checkbox labeled 'I'm not a robot' next to a reCAPTCHA logo and the text 'reCAPTCHA Privacy - Terms'. At the bottom of the form is a dark blue button labeled 'Register'.

Here, you will type in your full name and email.

Check off "I'm not a robot" and click on "Register."

Activation link has been sent to stasha.mayhew.work@gmail.com ✕

Log in to support portal

Are you a new user? [Sign up with us](#)

Your e-mail address *


Password *

Remember me on this computer

Login

[Forgot your password?](#)

Once you click on "Register" you will receive an activation link in the email you signed up with.

 **Special Olympics International** <support@specialolympics.freshdesk.com>
to me ▾

Hi Stasha Jean,

A new Special Olympics account has been created for you.

Click the url below to activate your account and select a password!

<https://ucs.specialolympics.help/register/GExhXhvv44UxLCWwPV>

If the above URL does not work try copying and pasting it into your browser.

Regards,
Special Olympics

You will receive an activation email from Special Olympics International. If you do not see this email, please check you spam or junk folder.

Click on the link in the email or copy and paste it into your browser to activate your account and create a password.

Activate Your Account

Please confirm your details and set a password for your account

Full name *

Enter Password *

Retype Password *

ACTIVATE AND LOG IN





Here you will create a password and enter it twice.

Click the "Activate and Log In" button to access the help desk.




Your account has been activated. ✕

Hi, how can we help you?

Enter the search term here...

-  **Browse articles**
Explore How-To's and learn best practices from our knowledge base
-  **Meet the community**
Set up your support portal, populate it with useful solutions, and create a...
-  **View all tickets**
Track all your ticket's progress and your interaction with the suppo...
-  **Submit a ticket**
Describe your issue by filling up the support ticket form

Knowledge base
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You will receive a notice in the upper left-hand corner stating that your account has been activated and you will then be able to access the help desk and all its features.